## **EverBlock**

## WHAT TO EXPECT WITH YOUR SHIPMENT



## **Freight Shipment:**

Basic Facts

- Standard pallet size for EverBlock and EverBlock Flooring: 48" L x 40" W x 84" H (max).
- Standard pallet sizes for EverPanel and EverRoad: 96" L x 40" W x 84" H (max) or 96" L x 48" W x 84" H (max).
- Pallets are shrink-wrapped in clear plastic, marked with your Invoice# and banded with black straps.
- 3rd party common carriers are used for freight shipments. You will receive carrier and tracking information once your order ships.
- EverBlockAccordion Doors ship separately with UPS.

## **Knowing Your Freight Delivery Options:** What to inform your sales associate of

 Does your delivery location have a loading dock or a forklift on-site to offload the pallet(s) from the freight truck?

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- Will your delivery require a liftgate (tailgate) to lower the pallet(s) to the curbside?
- What days and times can you receive your delivery?
- Is an appointment required, or is it first come first serve?
- Are there any height restrictions at your delivery location? Ex. Dock opening, doorways, elevators, etc.
- Who will be the Person of Contact (POC) at the time of delivery? Please provide name, email address and telephone number.



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Example of how your freight will arrive on a pallet.

\*IMPORTANT: Customers will be responsible for moving their pallets to their final destination. Carriers will unload to the curbside or loading dock unlessspecifically requested and quoted with your sales associate in advance.



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